



**District of Columbia
OFFICE OF THE
OMBUDSPERSON FOR CHILDREN (OFC)**

WE ARE HERE TO HELP

CFSA Constituents: *Youth, Birth Parents, Relative Caregivers, Foster Parents and others concerned with services provided to CFSA children and youth*

CONTACT US

Website and Online Complaint Form: **ofc.dc.gov**
Complaint Email Address: **ofc.complaints@dc.gov**

Our Mission:

The Office of the Ombudsperson for Children (OFC) is committed to working collaboratively across systems that impact CFSA children to foster improved outcomes, strengthen service delivery and increase accountability.

How We Can Help:

- Receive complaints from CFSA constituents
- Collaborate to resolve complaints
- Provide Information & Referral services
- Investigate systemic concerns related to CFSA children and youth